



OUR QUALITY POLICY

OUR COMMITMENT

Overall responsibility of all quality aspects within Jones Building Group, (D R Jones (Yeovil) Ltd, and all subsidiaries) lies with the managing director and those appointed within the company.

Jones Building Group is proud of its good reputation for responsible practices and dedicated customer care, which are a result of its ethical culture, skilled committed staff, and quality control over its services and products. It is Jones Building Group's policy to seek to operate to these standards continuously and to implement and operate fully the ISO 9001:2015 quality management standards specifications and requirements through certification and annual review.

ACHIEVING OUR COMMITMENT:

Jones Building Group defines quality as the conformance of services and products to established and documented requirements derived from customer needs, employee expertise and experience. Systems are open to constant examination and review by all company personnel and approved third parties enabling observations to be made and incorporated, which provide for continuous improvement.

Jones Building Group are dedicated to providing the highest possible standards of quality for its services and products and are dedicated to maintaining a quality management system which ensures that its services and products meet customer specification within agreed parameters of cost, quality, and delivery in accordance with Jones Building Group's strategic direction. This is achieved using key performance indicators to measure the conformance to the above criteria and using this information as drivers for continuous improvement throughout the group.

To ensure the principles of quality are clearly understood throughout Jones Building Group we are committed to:

- Ensuring that there are arrangements put into place for the effective planning, development and review of this quality policy.
- Ensuring that appropriate systems are developed and maintained for the effective communication of quality management throughout the organisation.
- Investigating processes, identifying errors and opportunities for errors, and implementing corrective and preventive action to correct and avoid such occurrences.
- Complying with the quality ISO 9001:2015 Standards to which we are accredited.
- Ensuring that employees and their representatives are consulted and encouraged to participate actively in all elements of quality management.
- Continually improving the performance of quality management.
- Providing the necessary information, instruction and training to employees and others, including temporary employees to ensure their competence with respect to quality of products and services provided.
- Suppliers to Jones Building Group will be actively encouraged to improve the quality and reliability of their services and products.

It is Jones Building Group's belief that, in applying these standards, policies and procedures it will be able to operate to the requirements of its customers and industry accordingly.

Jones Building Group and its senior leadership team has a commitment to comply with applicable requirements and complies with all legislation relevant to its industry sector together with the Health and Safety at Work etc Act 1974.

Signed on behalf of Jones Building Group:

D Robins 06/01/2025

Darren Robins
Managing Director